

Universal Model of the User Interface



First introduced in the book, *Making the Web Work*, this model describes a user interface as a series of nine layers themselves grouped into three higher level tiers. The layers are ordered from foundational to supporting highlighting their relative impact on user awareness, influence on usability, and technical flexibility. The model is useful as a common vocabulary, a method for interpreting user feedback, and as a tool for ordering design decisions and prioritizing design efforts. Please visit www.baxleydesign.com for more information.

